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| RESUME    AISHWARYA. M C  📧aishwaryachowdary8@gmail.com  📞9790788580        Professional Summary:   * 2.3 year of experience as Claims auditor in Healthcare domain. * 2.9 years of experience as Senior Process Consultant, in Healthcare domain. * Overall 5 year of experience in Healthcare domain. * Significant experience in 24/7 Production Environment Support.     Project Responsibilities    Update and maintain various systems/tools per standard process documentation which may include:     * Process claims as per the process guidelines.      * Adjudicating the claims for the healthcare industry by using separate platforms.      * Acquiring knowledge of related areas of the project      * Understanding all the binding laws and regulations relating to process      * Understanding and adhering to quality standards      * Update and maintain Production/Quality reports and submit to the Supervisor      * Work allocation to the team &monitoring their performance.      * Conducting team huddles with team members.      * Handling quality calls with quality reviewers.      * Identifying process improvement opportunities and reporting the same to the Supervisor to impart training and assist junior claim examiners on-the-job training.      * Complete the online applications for US Client in background verification process within turn-around-time * Contact the clients or applicants to obtain the missing information through emails and respond to their emails or request as well. |
| * Updating, validating time and expenses for the team.      * Performs quality checks on services performed by internal team members to ensure client specific guidelines have been met and the results are accurate and clear.     Professional Experience:     1. Scio inspiring consulting service      |  |  |  |  |  | | --- | --- | --- | --- | --- | | Project Name/Duration | Client | Role | Team  Size | Organization &  Location | | Claims Audit,  Financial and denial recovery  Oct 2021 –Till now | United Health  Group | Executive  (Claims  Auditor) | 15 | Scio inspiring consulting services,  EXL India Chennai. |      1. Hinduja Global Solution      |  |  |  |  |  | | --- | --- | --- | --- | --- | | Project Name/Duration | Client | Role | Team  Size | Organization &  Location | | Claims Audit,  Financial and denial recovery  Jan 2019 – Sep 2021 | Humana | Subject matter  Expect,  Senior  Associates | 30 | Hinduja Global Solution, Chennai. |     Project Description:   * Analyze and investigating claims using applications from CAS (platform), EFR, CCP, CIS, CIS PRO, CGX and FR Portal. etc. * Making Overpayment based on US Healthcare concept  Doing End to End process for all the audits   AWARD AND ACHIEVEMENT :     * Achieved TOP GUN award on 2019 (August & October). * Achieved BEST BUDDY award on 2019 (December). * Achieved ON THE SPOT award on 2020 (October & November).     EDUCATION DETAILS:     * B.com – BM (2014-2017).   (Shri Shankarlal Sundarbai Shasun Jain college for women) ‐ Cumulative percentage 61%   * HSC‐ Our Angel Matric. Hr. sec, school (2014). Cumulative percentage‐58% * SSLC‐ Our Angel matric. Hr. sec, school (2012) Cumulative percentage‐49% |
| STRENGTH     * Smart working and persevering * Work effectively in a team * Hard work and enormous memory     ABOUT MY PERSONAL:    Father’s Name : Chenchunaidu.  Mother’s Name : Lakshmi. MC Date of Birth :13/MAR/1997  Languages known : Telugu, Tamil, English.  Permanent Address : Plot No. 185, Meenakshi Manor flats, MG. Chakrabani nagar, alapakkam Chennai‐600095.  Marital status : Single        DECLARATION:    I hereby declare that all the information given above is authentic to the best of my  Knowledge and that any misrepresentation by me in this application disqualifies my Candidature.              Yours faithfully,    AISHWARYA. MC |